



## **KPC LABORATORY QUALITY POLICY STATEMENT**

The Kenya Pipeline Company Limited Laboratory Management is committed to meeting and exceeding customer needs and expectations always. To achieve this, we are committed to the following:

1. Comply with applicable regulatory and statutory requirements.
2. Provide prompt, reliable and consistent services to our customers.
3. Continually improve the effectiveness of the Laboratory Management system in line with requirements of ISO/IEC 17025:2017.
4. Foster culture of professionalism, impartiality and confidentiality.
5. Adopt process approach in continuous identification of potential risks and mitigating in laboratory operations.

This policy statement sets a framework for establishing objectives, targets and programs and shall be reviewed periodically to consider changing conditions.

  
\_\_\_\_\_  
**MANAGING DIRECTOR**

Date: 22.06.2020